Prevention Technology Transfer Center Network

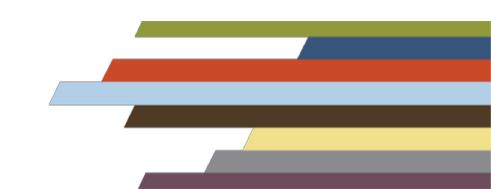
Funded by Substance Abuse and Mental Health Services Administration



Virtual Prevention Work

Strategies and Tools for Success

Alyssa O'Hair, MPH, MA, CPS and Britany Wiele, CPS



Disclaimer

This presentation is supported by SAMHSA of the U.S. Department of Health and Human Services (HHS) through SAMHSA Cooperative Agreement #H79SP081015-01. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by SAMHSA/HHS, or the U.S. Government.

All images used are from a paid subscription to Getty Images unless otherwise noted.

Learning Objectives

- Identify key considerations when adapting prevention interventions for virtual settings
- Discuss platform considerations for different interventions
- Develop strategies for virtual engagement



PTTC Network Approach

The PTTCs...

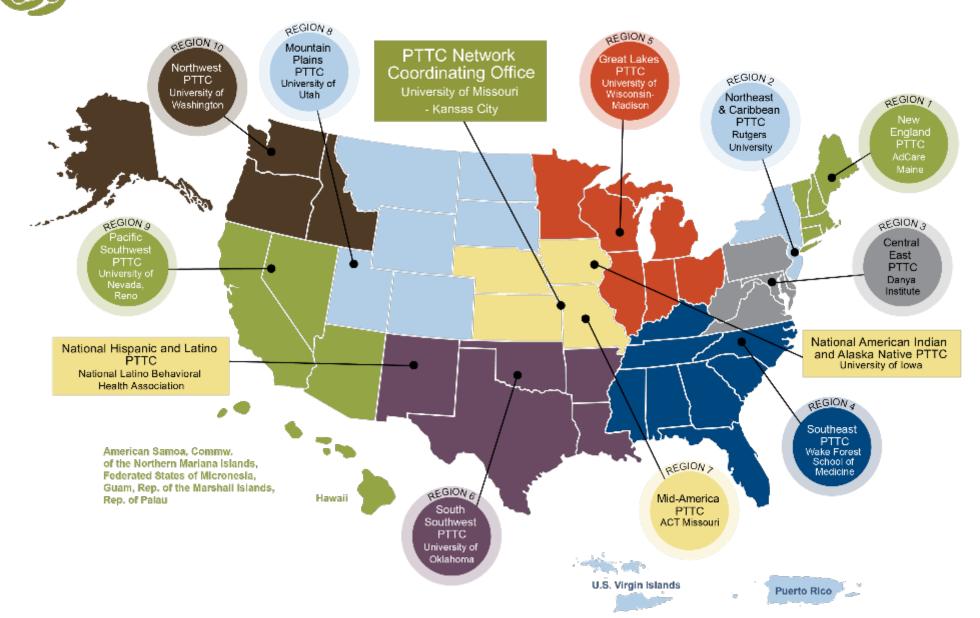
Develop and disseminate tools and strategies needed to improve the quality of substance misuse prevention efforts

Provide training and resources to prevention professionals to improve their understanding of

- prevention science,
- how to use epidemiological data to guide prevention planning, and
- selection and implementation of evidence-based and promising prevention programs, practices, and policies.

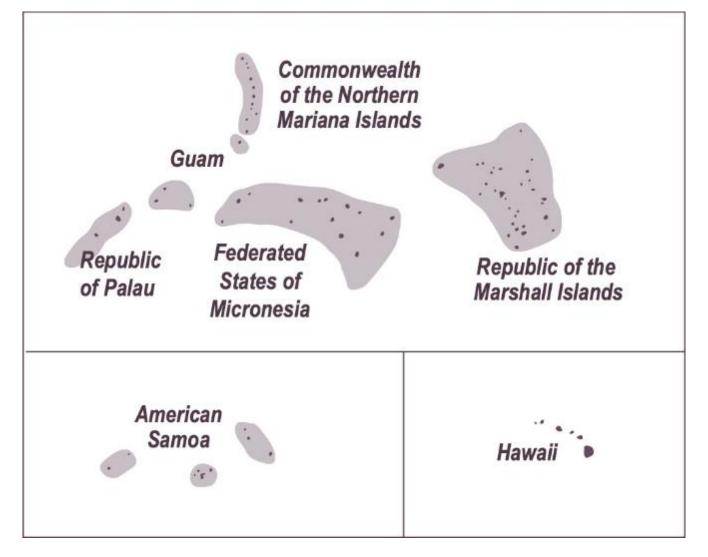
Develop tools and resources to engage the next generation of prevention professionals

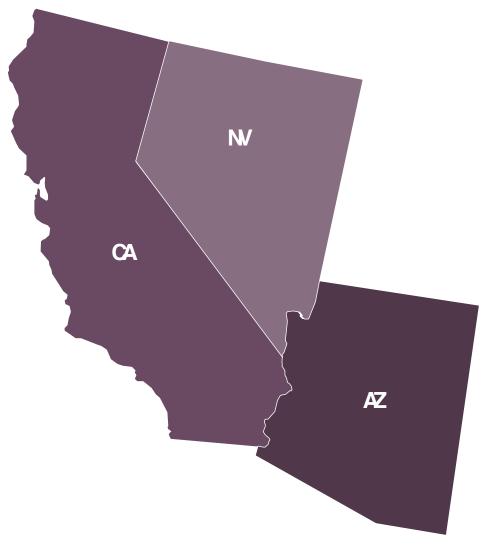
PTTC Network



Pacific Southwest







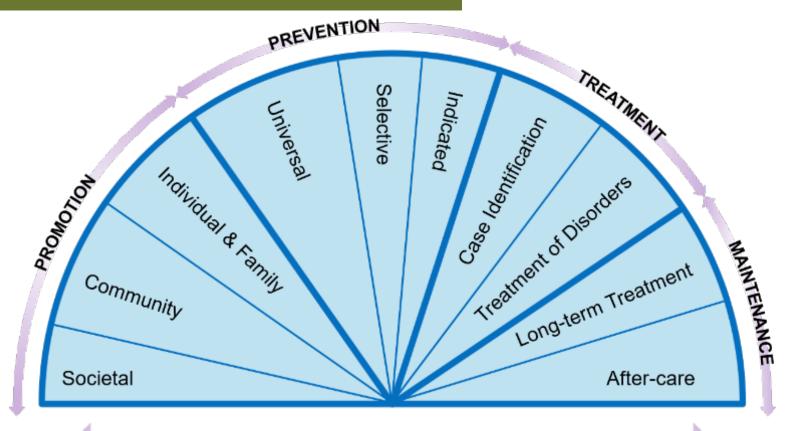
Virtual Prevention Work

Poll: What is Your Primary Work Setting?

- 1. Community coalition
- 2. School (K-12)
- 3. Higher education
- 4. Community-based organizations
- 5. Faith-based organization
- 6. Law enforcement or criminal justice
- 7. Primary care or other medical setting
- 8. State/Jurisdiction government
- 9. Local government
- 10. County government
- 11. Other

Continuum of Care/Spectrum of MEB Interventions¹

PTTC Focus



PROMOTION

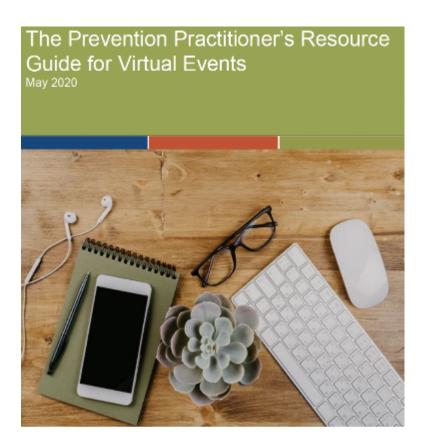
Key Questions

- Which activity(ies) are you adapting?
- What is the right platform for each?
- What are the key ethical considerations for each?
- How do you need to prepare for this transition?
- How will you engage your audience?
- How will you evaluate this?



Guidance to Transition to Virtual Work







Considerations for Different Aspects of Your Work

CSAP's 6 Strategies for Prevention

- 1. Information Dissemination
- 2. Education
- 3. Alternative Activities
- 4. Environmental Strategies
- 5. Community-Based Process
- 6. Problem Identification and Referral



Moving "The CSAP 6" Strategies to Virtual Settings

1. Information Dissemination

This strategy provides awareness and knowledge of the nature and extent of alcohol, tobacco and drug use, abuse and addiction and their effects on individuals, families and communities. It also provides knowledge and awareness of available prevention programs and services. Information dissemination is characterized by one-way communication from the source to the audience, with limited contact between the two.

Examples of activities conducted and methods used for this strategy include:

- Clearinghouse/information resource center(s)
- Resource directories
- Media campaigns
- Brochures
- Radio/TV public service announcements
- Speaking engagements
- Health fairs/health promotion
- Information line

Considerations

- Because information dissemination involves one-way communication typically, the following virtual settings/tools could be useful:
 - Mass media (e.g., television, radio, newspapers)
 - Social media (e.g., Facebook, Instagram, Twitter, blogs)
 - Webinars (e.g., Zoom, GoToMeeting, WebEx)
 - Websites
- Social media:
 - Facebook advertising provides the opportunity for micro-targeting audiences
 - Instagram, SnapChat, and TikTok provide access to young people
 - Short videos and Live streaming are appealing for many

2. Education

This strategy involves **two-way communication** and is distinguished from the Information Dissemination strategy by the fact that interaction between the educator/facilitator and the participants is the basis of its activities. Activities under this strategy aim to affect critical life and social skills, including decision-making, refusal skills, critical analysis (e.g., of media messages) and systematic judgment abilities.

Examples of activities conducted and methods used for this strategy include:

- Classroom and/or small group sessions (all ages)
- https://pttcnetwork.org/centers/great-lakes-pttc/product/moving-prevention-strategies-person-virtual

Poll: Which of these would be the most challenging to adapt virtually?

- 1. Information Dissemination
- 2. Education
- 3. Alternatives
- 4. Environmental
- 5. Community Based Process
- 6. Problem Identification and Referral

Poll: Which of these would be the easiest to adapt virtually?

- 1. Information Dissemination
- 2. Education
- 3. Alternatives
- 4. Environmental
- 5. Community Based Process
- 6. Problem Identification and Referral

Selecting the Right Platform

Poll: Which platform(s) are you using already?

- 1. Zoom
- 2. Adobe Connect
- 3. WebEx
- 4. Skype
- 5. Google Meet
- 6. GoToMeeting
- 7. Microsoft Teams
- 8. BlueJeans

- 9. Join.Me
- 10.Facebook
- 11. Twitter
- 12.Instagram
- 13. Snapchat
- 14. TikTok
- 15. Other (write in chat box)

Taking Stock of Your Needs

- Type of communication
- Audience/participants
- Skill set needed
- Monetary costs
- What is already working?
 What's not?



Monitoring and Evaluating Your Work

Process Evaluation

- What core components were retained, and to what degree?
- How many people participated?
 In how many sessions?
- What is their level of satisfaction?

Outcomes Evaluation

- What short and intermediate changes can you measure related to changes in knowledge, skills, attitudes in your participants? Your risk/protective factors?
- How do these outcomes compare to outcomes achieved with inperson work?

Ethical Considerations

Prevention Think Tank Code of Ethics²

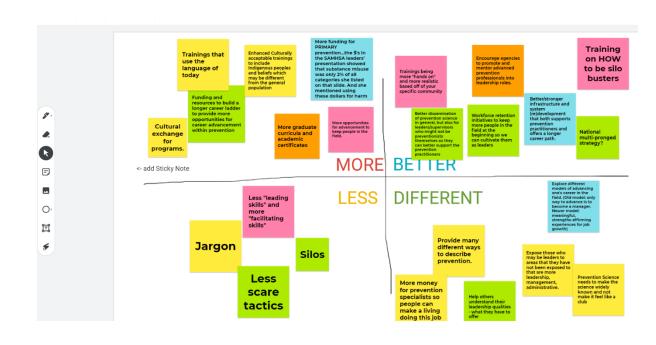
- 1. Non-Discrimination
- 2. Competence
- 3. Integrity
- 4. Nature of Services
- 5. Confidentiality
- 6. Ethical Obligations to Society



Audience Engagement

Online Engagement Tools

- Polls
- Digital interactive whiteboards
- Break-out rooms
- Chat/discussion boxes
- Document sharing
- Screen sharing
- Annotation features
- Word clouds



Online Engagement Strategies

- Co-facilitate
- Energizers
- Music
- Videos
- Stretch breaks
- Social media giveaways



Low- or No-Tech Engagement Ideas

- Include a call-in option for meetings
- Disseminate information through partners or partner events
- Drop-off family activity packets
- Use billboards, newspapers, radio ads, TV
 - SAMHSA Talk They Hear You



Best Practices for Online Work



Preparing Your Event

- Establish the purpose
- Prepare the agenda
- Involve stakeholders in the planning
- Hold a "tech rehearsal"



Preparing Your Participants

Send in advance:

- An agenda and handouts
- Connection information
- A brief overview of the platform that will be used
- How you will engage them



Preparing Your Environment

- Remove distractions
- Check your lighting
- Use a virtual background
 - If not possible, set up a neutral background
- Test webcam, microphone, and speakers
- Remove/disable virtual assistant/speaker devices (e.g., Alexa, Google Home, Siri)



Basic Online Etiquette

- Establish group agreements
- Manage webcam and mute carefully
- Start and end on time
- Stay on topic with purpose of meeting or event

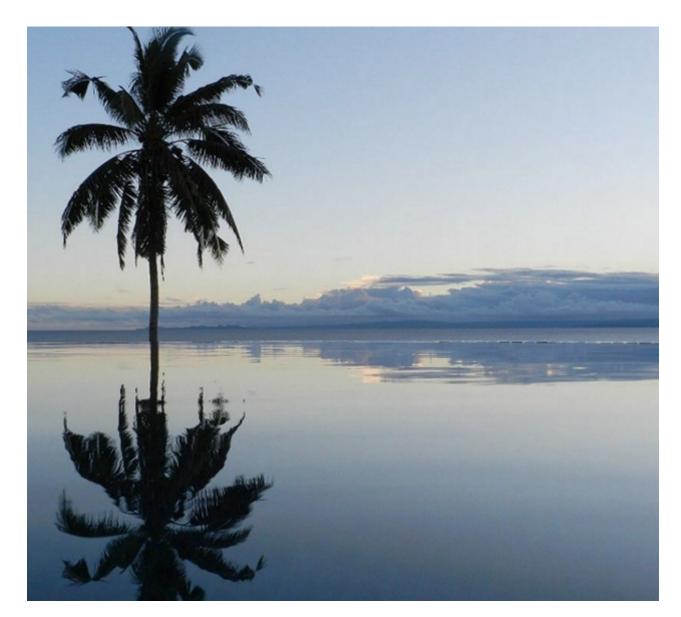


Facilitation Best Practices

- Serve as a role model for etiquette
- Balance facilitative and directive language
- Pause frequently
- Use different options for participation
- Evaluate



Reflect on Your Lessons Learned!



Resources for Virtual Prevention

- Supporting Prevention Efforts through Virtual Settings Two-Part Webinar
 - Part 1: Understanding How to Leverage Telehealth Technology for Prevention Services
 - Part 2: Legal and Ethical Considerations for Telehealth Prevention
- Engaging Prevention in a Virtual Environment Two-Part Webinar
 - Part 1: Moving Prevention Into the Virtual Environment
 - Part 2: Engaging in a Virtual Environment
- Lessons Learned from Implementing Evidence-Based Programs in a Virtual Environment
 - Webinar and Handouts
- Engaging Coalition Members during COVID-19
 - Handout
- For even more, search Products and Resources at pttcnetwork.org

References

- ¹National Academies of Sciences, Engineering, and Medicine, (2019). Fostering Healthy Mental, Emotional, and Behavioral Development in Children and Youth: A National Agenda. Washington, DC: The National Academies Press. https://doi.org/10.17226/25201
- ²Prevention Think Tank, (2003). <u>Code of Ethical Conduct</u>. Retrieved from https://www.internationalcredentialing.org/Resources/Documents/
 https://www.internationalcredentialing.org/Resources/Documents/
 Prevention%20Think%20Tank%20Code%20of%20Ethical%20Conduct.pdf



Connect with us!

Find us on the web: www.pspttc.org

Join our mailing list: http://eepurl.com/glssWD

Email with general questions: pspttc-info@casat.org

Like us on Facebook: https://tinyurl.com/PSPTTC-Facebook

Follow us on Twitter: https://twitter.com/PS PTTC



Pacific Southwest (HHS Region 9)

Prevention Technology Transfer Center Network Funded by Substance Abuse and Mental Health Services Administration

Thank you!

Alyssa O'Hair aohair@casat.org



